



MEDIA ADVISORY

AVAYA INC. DEDICATES NEW MIAMI HEADQUARTERS AND TESTING FACILITY FOR THE CARIBBEAN AND LATIN AMERICA

Avaya Chairman and CEO and Governor Bush to Unveil New Facility

- WHO:** Avaya, Inc. CEO and Chairman Donald K. Peterson and Governor Jeb Bush will dedicate the company's new Caribbean and Latin America headquarters with an inauguration that will set the center's testing and research in motion.
- WHAT:** Avaya's new Caribbean and Latin America headquarters is a \$10 million facility that will house labs for testing of the latest technology, research and development, engineering and technical support. The highlight of the facility is one of Avaya's three U.S. Customer Solutions Centers, which is expected to draw corporate clients from around the hemisphere. It offers private labs for live testing, modeling and customization of advance voice and data communications networks in a simulated environment.
- One of only eight such centers worldwide, it will serve clients such as telecommunications service providers, manufacturers, retailers, transportation companies, government agencies, banks and others throughout North America, Latin America and the Caribbean. In addition to the labs and regional sales offices, the building will also house the Executive Briefing Center, featuring state-of-the-art conferencing and demonstration areas, and the Avaya University of the Americas, a regional training center. More than 200 employees will work at the center.
- WHERE:** Avaya, Inc.
8400 Doral Boulevard, Miami, Florida 33166
- WHEN:** Thursday, January 31, 2002 at 2 p.m.
- PHOTO OP:** Don Peterson and Governor Bush will inaugurate Avaya's headquarters with a high-tech dedication at 2 p.m. Tours of the labs and the facility will take place after the ceremony.
- BACKGROUND:** Avaya, Inc. provides voice and data networks and communications applications to clients ranging from government agencies and institutions to businesses, including more than 90 percent of the Fortune 500. A spin-off of Lucent Technologies, Avaya is the worldwide leader in unified messaging, messaging systems, call centers and structured cabling systems. It is the U.S. leader in voice communications systems and services. In Florida, the company has approximately 1,100 employees in 18 offices around the state.

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